

GCDL Mobile Hotspot Lending Policy

Purpose:

In fulfilling the Library's mission to enrich the community in the pursuit of knowledge. The Gladwin County District Library lends mobile wireless hotspots to Library patrons.

Terms and Conditions:

A "hotspot" consists of the mobile wireless hotspot device itself, as well as its charger, power cord and case. When a patron borrows a mobile hotspot, the patron's use of the equipment is available under the following terms and conditions. These terms and conditions are in addition to the standard Library policies and other terms and conditions described below for which the user is responsible.

Guidelines for Borrowing and Use:

1. You must be 18 years of age or older and must have a library card in good standing (i.e. library card is not blocked due to unpaid fines or lost materials) to borrow a Wi-Fi hotspot.
2. Check-out is limited to one (1) hotspot per household at any given time.
3. Items can be checked out for fourteen (14) days.
4. The Library is not responsible for any liability, damages or expense resulting from use or misuse of the device, connection of the device to other electronic devices, or data loss resulting from use of device.
5. Any use of the device for illegal purposes, unauthorized copying of copyright-protected material in any format, or transmission of threatening, harassing, defamatory or obscene materials is strictly prohibited.
6. All mobile hotspots checked out from the Gladwin County District Library have filtered internet access in order to comply with the Children Internet Protection Act (CIPA).
7. Wi-Fi hotspots must be returned by their due date to avoid fees.
8. Overdue Wi-Fi hotspots will be deactivated within 5 days after their due date.
9. The Library reserves the right to refuse service to patrons who abuse equipment or who are repeatedly late in returning electronic devices.
10. Mobile hotspots are available on a first-come, first-served basis.
11. Once a hotspot is checked out to a patron, it becomes the responsibility of that patron.
12. The hotspot will not be considered returned until all components of the hotspot are returned.
13. Any returned device must remain in the library for 24 hours before a patron, or another patron living in the same household, may check it out again.

Fines and Liability

1. Replacement costs will be assessed for any lost or unreturned devices, charging cable, and/or case.
2. If a Wi-Fi hotspot is deactivated due to non-return, the patron will be charged a \$20.00 deactivation fee.
3. All components of the Wi-Fi hotspot kit must be returned in order to be considered fully checked-in from your library account.
4. Wi-Fi hotspot MUST be returned to Gladwin County District Library or Beaverton Branch Library. Devices cannot be returned to another partner library.
5. Patrons with an overdue/non-returned hotspot will be fined \$95.00 replacement fee.

By borrowing and initiating use of the Library's hotspot, the user agrees to abide by the Library's policies and rules, and agrees to hold the Library and its agents harmless from any and all claims, losses, damages, obligations, or liabilities, directly or indirectly, relating to the use of the Library's hotspot and internet access provided by the Library. Deliberate altering of any files or modifying the configuration of Library-owned equipment is strictly prohibited.

Internet service relies on cell tower technology and coverage. Service outside the continental United States is prohibited; any fees associated with use outside of this area will be the responsibility of the borrower. User experience can vary based on location. The Library is not responsible for personal information shared over the internet or for information or websites accessed. The Library is not responsible for any liability, damages, or expense resulting from the use of the hotspot. A hotspot can provide internet access for up to 10 devices.